



QUALITY PRINCIPLES - O.M.F.B. S.p.a.

OMFB STRATEGIC DIRECTIONS

To provide the market with integrated power transmission solutions competitively and globally.

To be a reliable partner for automotive OEM customers.

To develop a strong presence on the international target markets.

To access new market segments with high-tech products.

QUALITY AT OMFB

The quality of our products and our customer service is an essential condition for the growth of our business. The customisation of our product requirements is a strong suit we cannot forgo whilst maintaining sustainable efficiency standards.

Flexibility and quick response times are focal points, always ensuring high quality standards.

With this written pledge we intend to define, in a precise manner for every member of our team, the OMFB Quality Principles that must be followed for the constant and ever-improving success of our company.

Therefore, we ask all our colleagues to act within their specific responsibilities and tasks, by adhering to the following principles:

A CUSTOMER-FOCUSED APPROACH

Customer care does not lie only in the pricing and quality of the supplied product, but also in the service intended as understanding the customer's needs and constantly updating our quality goals.

Timely and flexible deliveries are fundamental conditions to provide the best possible supply service to the customer.

The evolution of the customer/supplier relationship towards a partnership-like collaboration is an essential condition to achieve our goals whilst respecting every different corporate identity and culture.



WE SAIL TOGETHER TO WIN

Every employee is involved in the fulfilment of these conditions, and everyone is required to respect and improve their own work and that of their colleagues in terms of quality and costs.



ALL FOR OMFB AND OMFB FOR ALL

All employees take part in OMFB's success by achieving their set quality goals.

We require our employees to put their efforts into achieving and exceeding these goals. It is impossible to share wealth no one produces.



2018 GOALS

The main goals for 2018 are:

1. IMPROVEMENT OF THE CUSTOMER CARE QUALITY LEVEL IN TERMS OF LEAD TIME AND ON-TIME DELIVERY
2. UPGRADE AND COMPLETION OF THE PRODUCT RANGE IN OUR CATALOGUE

BOARD OF DIRECTORS - 09/07/2018
Eng. AMEDEO BIANCHI